

MAZHARUL ISLAM

Senior AI Automation Engineer & Technical Lead

London, UK • hi@mazaharul.com • linkedin.com/in/mazahar • mazaharul.com

⚡ Requires Skilled Worker visa sponsorship

SUMMARY

I make systems do the work. 14+ years building AI agents, automation systems, and scalable backend infrastructure — eliminating manual work and unlocking operational leverage. Proven track record leading teams and architecting solutions that drive measurable business impact.

KEY ACHIEVEMENTS

- **100% Job Success Score** on Upwork with Top Rated Plus status — 100+ projects delivered
- **50–100 hours/week saved** for a client through AI agent automation
- **30% MoM sales increase** driven by automated repricing system (40,000+ SKUs)
- **AI-augmented ETL framework** (GPT + Pandas) — eliminated weeks of manual data mapping per integration

EXPERIENCE

Software Engineering Team Lead — Beep System

Aug 2025 – Present • London, UK

Leading engineering team for a POS and card machine solutions company. Own technical roadmap, architecture decisions, and day-to-day delivery.

- Manage sprint planning, code reviews, and team mentoring
- Drive architecture decisions and technical standards across the team

Automation & AI Engineer — Freelance Consulting (Upwork)

Jan 2025 – Jul 2025 • Remote

Continued freelance consulting between roles — delivering AI agent implementations, workflow automation, and backend integrations.

- Clients in e-commerce and fintech verticals

Backend Engineer — Seller Integrations Lead — Qogita (Series B €80M)

Jan 2022 – Dec 2024 • London, UK

Architected the seller integration platform from scratch at a global B2B wholesale marketplace.

- Led team building automated pipelines for supplier onboarding, inventory sync, and order processing
- Built AI-augmented ETL framework (GPT + Pandas) — eliminated weeks of manual data mapping
- Tech: Python, Django, Kafka, PostgreSQL, AWS, Docker

Senior Automation Engineer — Blanket

Oct 2018 – Oct 2020 • Remote

- Distributed headless browser pipeline across 70+ VMs on DigitalOcean
- ML-enhanced data parsing from unstructured HTML
- Real-time dashboard for operator-controlled worker scaling

Software Engineer — E Trends Trading LLC

Apr 2015 – Jun 2019 • Dubai, UAE

- Built automated price monitoring system processing 40,000+ SKUs every 3 hours

- 30% month-on-month sales increase driven by dynamic repricing system

Freelance Automation & AI Engineer — Upwork (Top Rated Plus)

Jan 2012 – Present • Remote

- 100+ projects across e-commerce, logistics, fintech, and marketing over 14 years
- 100% Job Success Score — AI agents saving one client 50–100 hours/week

TECHNICAL SKILLS

AI & Agents

OpenAI API, Anthropic Claude, Voice Agents (Retell, ElevenLabs), Chat Agents, Relevance AI, Prompt Engineering

Automation

n8n, Make.com, Zapier, Power Automate, UiPath, Blue Prism, Automation Anywhere

Backend

Python, Django, FastAPI, Node.js, Express, PHP, Laravel, Celery

Data

PostgreSQL, MongoDB, Redis, Kafka, BigQuery, Pandas, NumPy

Scraping

Scrapy, Puppeteer, Selenium, Playwright, REST APIs, Webhooks

Infrastructure

AWS (Lambda, SQS, S3), Docker, GitHub Actions, DigitalOcean, CI/CD

EDUCATION

PG Diploma in Big Data Analytics — University of Westminster, London

BSc (Hons) Business Information Technology — University of Greenwich, London